

Employee Resources

Benefit Resource Center (BRC)



Call the Benefit Resource Center (“BRC”)
We’re Here To Help!

We speak insurance. Our Benefits Specialists can help you with:

- Deciding which plan is the best for you
- Benefit plan & policy questions
- Eligibility & claim problems with carriers
- Information about claim appeals & process
- Allowable family status election changes
- Transition of care when changing carriers
- Claim escalation, appeal & resolution
- Medicare basics with your employer plan
- Coordination of benefits
- Finding in-network providers
- Access to care issues
- Obtaining case management services
- Group disability claims
- Filing claims for out-of-network services

Benefit Resource Center

BRCSouth@usi.com | Toll Free: 855-874-0835



Monday through Friday 8:00am to 5:00pm Eastern & Central Standard Time